

# BAGGAGE POLICY

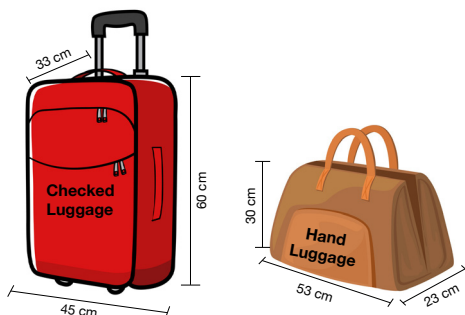
Our exclusive terminal at Wilson Airport includes a swift baggage check in counter.

Due to the nature of our flights either on Schedule or Charter, our aircrafts are small in size and therefore have much smaller luggage holds than most of typical airlines.

We kindly request that our clients adhere to the rules and regulations regarding our baggage limitation.

## Checked baggage

- On all services, the maximum luggage weight is 15 kgs /33lbs in soft sided bags.
- As a guideline, standard **checked luggage** should have the three dimensions of 24 inches (60cm) height, by 18 inches (45cm) length and 13 inches (33cm) width.
- For **hand luggage**, 12 inches (30cm) height, by 21 inches (53cm) length, by 9 inches (23cm) width.



## Assistive Devices

- Wheelchairs, Canes, Walkers, Crutches and other assistive devices will be carried free of charge for qualified passengers with disability and are not included in the baggage allowance described. These items need to be collapsible. Baby car seat and foldable prams/ stroller will also be accepted.
- For other items e.g. sporting equipment, medical equipment, kindly liaise with our reservations team at the time of booking.



## Carry On Baggage

- Personal items like handbags, small umbrellas, walking sticks, coats, small bag pack can be stored under the seat in front of passenger or in an overhead bin where applicable. These items must not exceed 5 Kgs/ 11lbs and are part of the baggage allowance of 15kgs/ 33lbs.

## Excess/ Additional Luggage

- On all services, the **luggage allowance is 15 kilos in soft bags**. This allowance shall include all hand baggage.
- The carriage of excess baggage is at the sole discretion of the company after taking into consideration the aircraft being used and the number of passengers.
- Excess baggage will be charged at **USD 5** per Kilo for both domestic and international routes.
- Options for Advance purchase of Excess Baggage:
  - Buy Bundle of between **0-5kgs** for a rate of **USD 30** or **0-10kgs** for a rate of **USD 50**. This can be purchased upto 48 hours to flight departure and is limited to max 10kgs extra per passenger per sector.
  - Purchase a freight seat which allows for **75kgs/165lbs** excess luggage. The freight seat is charged at child's rate + taxes
    - Note that unused purchased kilos will not be refunded.
    - Kindly contact AirKenya Reservations to book any of the advance baggage options.
- Please note that any additional luggage must still meet the baggage policy specifications.

**Note:** It remains the responsibility of the booking agent to inform their clients of Airkenya baggage policy.

**For more information contact:**

**Reservations: +254 02 (0) 391 6000 Email: resvns@airkenya.com**

**www.airkenya.com**